

Dear customer,

Important notice and request regarding lots 230307 and 230327 IKAROS Hand Flare Red article number 341500.

At Hansson PyroTech AB, we always put safety first. As a consequence of that, we send you the following notice.

Prosafe is a company that works with consumer protection within the EU. The project concerning Hansson PyroTech's products is called JAHARP2021 Omnibus. The objective of the transnational activity is to identify unsafe products traded on the Single Market. Inside that scope Bundesamt für Seeschifffahrt und Hydrographie (BSH) has conducted a product audit.

During the product audit, it has been found that the IKAROS Hand Flare Red has a deviation, prompting HPT to issue this message. HPT is grateful for all audits as they provide an opportunity for us to improve our products and processes.

Due to some concerns over the required reliability under certain test conditions, we are erring on the side of caution and voluntarily offering to exchange samples of IKAROS Hand Flare Red with new products at no extra cost to you.

If you have already distributed any of **IKAROS Hand Flare Red with lot 230307 and/or 230327** to end customers you must inform each customer – and ensure that affected vessels are duly informed - that:

- **The LOT number is found on the body of the flare.**
- **The flares marked with either of these two lot numbers should be replaced at the first given opportunity that the vessel in question has for such replacement.**

If you have any items of this lot of signals, please contact our Sales Manager or Sales Administrator or email info@hansson-pyrotech.com with the quantity concerned and your contact details and we will arrange for the supply of replacements.

Thank you for your co-operation and understanding in this matter. We apologize for all inconveniences caused.

Yours sincerely,



Jörgen Asserholt, Quality manager
Hansson PyroTech AB